



Terms & Conditions – SLSNZ Surf Education Programmes

Bad weather conditions

Beach Ed will not be cancelled if it rains; we have a full wet weather programme at the clubs.

Programme/session times

- Beach Ed starts at 9.30am and ends at approximately 2.30pm, if you wish to end earlier to be back at school by 3pm please discuss with the instructor on the day.
- Surf to School sessions are either 45-60 minutes for theory or 90 minutes for theory and pool. We take a maximum of 2 classes in a theory session (45-60 minutes) and one or two classes for the pool part depending on the pool size. We recommend the theory sessions for yr 0-4 and the theory & pool sessions for yr 5-8. We can schedule 4-5 theory sessions or 3 theory & pool sessions in a school day or a combination of theory and theory & pool sessions.

Parent/Teacher Ratios – Beach Education

Parents and teachers are expected to participate in both water and beach activities. The programme requires a minimum of 1 adult to every 5 students in the water. It is essential that parents & teachers bring their togs and be prepared to get wet. It is a good idea for parent helpers to bring wetsuits if they have them.

Poolside Supervision – Surf to School

With the Surf to School pool sessions the lifeguards will be teaching the students in the pool while the teacher is required to cover the poolside supervision.

First Aid

We also ask that each group designates a suitably qualified parent or teacher to be responsible for minor first aid situations so that our instructors are not distracted from their teaching. Of course, our qualified instructors will immediately attend to any first aid of an urgent or serious nature.

Payment

Invoices are sent within a month of your Beach Education day(s). You will be invoiced according to how many students you booked onto the Beach Ed programme. This is due to the number of staff rostered on for that day in order to keep your students safe. If on the day there is a greater number of children in attendance than what was booked, you will be invoiced for these extra students (>5). In this case the instructors may need to alter the structure of the day to achieve lifeguard to student ratios and therefore ensure the safe running of the programme.

Cancellations

Due to missed opportunities for other schools we have a strict cancellation policy. If your booking is cancelled within 3 weeks of your booking date 50% of the total bill will be invoiced, this will be based on the number of students specified in the booking details above. If your booking is cancelled within 48 hours of the booking or your school does not show on the day, you will be invoiced the total bill. If you are cancelling more than 3 weeks out from your booking date you will not be charged.



Natural Disasters

All of our beach education days will go ahead as planned unless civil defence implements a tsunami or coastal warning. In the event of a tsunami or coastal warning from civil defence on the day, the day will be cancelled and you will not be charged.

Minimum booking numbers & costs

SLSNZ have a strict minimum booking number of 30 students to cover our costs. We do not book student numbers of less than 30. If you attend with less than 30 students you will still be **invoiced for and required to pay for 30 students.**

Pricing changes – If a price increase occurs you will be charged at the price of the original booking however, if you wish to change the booking date the new price applies.